

# How does a family get help through an Access Point?

Every Access Point receives training from the Family Solutions Collaborative to ensure that every family will receive the same quality of service, despite what access point they go to for assistance.

## The family is connected to an Access Point

This may be a referral from another organization, by calling the 211 help hotline, etc. The Access Point the family is referred to is based on their location.

## The family is linked to a Family Service Navigator

The family meets with a Family Service Navigator who assesses the family's situation and needs.

## The family receives support and referrals for appropriate housing options

Based on the standardized assessment of the family's situation and needs, the Family Service Navigator will refer the family to a housing resource that's suitable for them, and work with them to navigate the resource(s).



## About the Family Solutions Collaborative

The Family Solutions Collaborative is a coalition of the leading family service nonprofits in Orange County, and was formed to streamline the process for homeless families to be connected to the services that they need.

**Our mission is to end family homelessness in Orange County by January 1, 2020.**

## Agency Partners

As of October 1, 2018



To learn more, visit us at [bit.ly/fsc-oc](http://bit.ly/fsc-oc)



# Family Solutions Collaborative Access Point Network

