

HIGH SCHOOL OFFICE MANAGER

DEFINITION

Under general supervision, to plan, organize, direct and perform complex and responsible office activities; to provide responsible secretarial support and relieve the principal of administrative and office detail; and to provide public relations, communication and information services.

EXAMPLES OF DUTIES

The following duties are typical for this classification. Incumbents may not perform all of the listed duties and/or may be required to perform additional or different duties from those set forth below to address business needs and changing business practices.

1. Coordinates and prioritizes office duties and functions.
2. Acts as a liaison between administration, staff, parents, and the community.
3. Screens and routes correspondence, visitors and telephone calls, handling routine issues independently, referring to an appropriate staff member or prioritizing for principal's attention.
4. Interprets, explains and applies regulations, policies and procedures.
5. Exercises judgment and discretion in seeking solutions to complaints and problems.
6. Uses discretion dealing with a variety of sensitive and privileged matters.
7. Schedules appointments and maintains principal's calendar.
8. Independently, or from general instructions, composes clear and concise correspondence.
9. Attends meetings and transcribes minutes.
10. Maintains a variety of records and files, which may include student, personnel, budget, and payroll.
11. Prepares a variety of forms including evaluations, personnel requisitions, teacher observations, purchase and work orders.
12. Assists with budget planning and expenditure control.
13. Prepares and distributes notices of school activities; assists in coordinating various special school events.
14. Participates in selection of clerical staff.
15. Provides direction and training to clerical staff.
16. Prepares attendance reports for principal's authorization and submits to payroll department.
17. Compiles and maintains co-curricular assignment records.
18. Assists sick or injured students, contacting parents or emergency assistance when necessary.
19. With appropriate authorization, administers medication to students.
20. Operates a variety of office equipment including personal computer, typewriter and calculator.
21. Performs other related duties as required.

QUALIFICATIONS

Knowledge of:

Modern office practices, procedures and equipment including receptionist and telephone techniques; methods and techniques of filing and record keeping; methods and techniques of public relations; organizational methods and techniques; correct English usage, spelling, grammar and punctuation; correspondence and report writing; standard office machines including personal computers and supporting software applications.

Ability to:

Perform and coordinate a wide variety of responsible secretarial work using independent judgment; complete assignments effectively with frequent interruptions; compile and maintain accurate and complete records and reports; interpret, apply and explain policies and procedures; operate office equipment including personal computers, typewriter and calculator; type or enter data at a speed necessary for successful job performance; independently compose correspondence and other materials; maintain

confidentiality and use discretion in the course of completing duties; communicate effectively both orally and in writing; have an understanding and appreciation of human diversity; understand and carry out oral and written instructions; establish and maintain cooperative working relationships; comply with the District's customer service standards, as outlined in Board policy.

Education/Experience:

Any combination equivalent to: Completion of the twelfth grade; four years of increasingly responsible secretarial/clerical experience including use of personal computers and extensive public contact. Experience in an educational setting is desired.

License/Certificate Requirement:

Possession of a valid California Driver's License.

PHYSICAL DEMANDS AND WORKING ENVIRONMENT

The conditions herein are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.

Environment: Work is performed primarily in a standard office setting.

Physical: Primary functions require sufficient physical ability and mobility to work in an office setting; to stand or sit for prolonged periods of time; to occasionally stoop, bend, kneel, crouch, reach, and twist; to lift, carry, push, and/or pull light to moderate amounts of weight; to operate office equipment requiring repetitive hand movement and fine coordination including use of a computer keyboard; and to verbally communicate to exchange information.

Vision: See in the normal visual range with or without correction.

Hearing: Hear in the normal audio range with or without correction.