

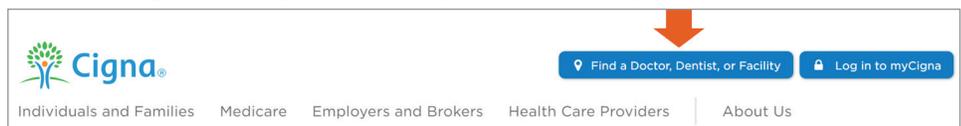
FINDING A PROVIDER IN OUR ONLINE DIRECTORY



Southern California Plans

Search our directory to find providers using this step-by-step guide before you enroll.

STEP 1 - Go to [Cigna.com](https://www.cigna.com) and select **Find a Doctor, Dentist, or Facility** at the top of the page.



STEP 2 - Under How are you covered? Select **Employer or School**.

How are you Covered?



STEP 3 - Enter the **Address, City, or Zip** of the doctor, dentist or facility.

Find a Doctor, Dentist, or Facility in



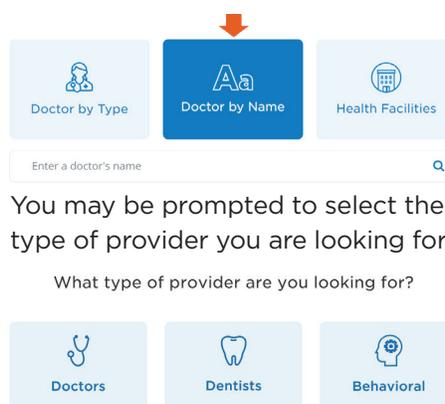
To search **Doctor by Type**

STEP 4 - Select **Doctor by Type** and enter a specialty or type of doctor. (A drop-down of selections will appear for your convenience.)



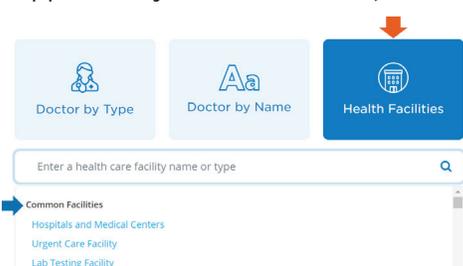
To search **Doctor by Name**

STEP 4 - Select **Doctor by Name** and enter the doctor's name in the search field.



To search by **Facility Location**

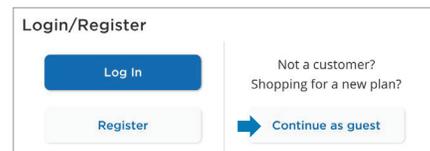
STEP 4 - Select **Health Facilities** and enter the health care facility name or type you are looking for. (A drop-down of selections will appear for your convenience.)



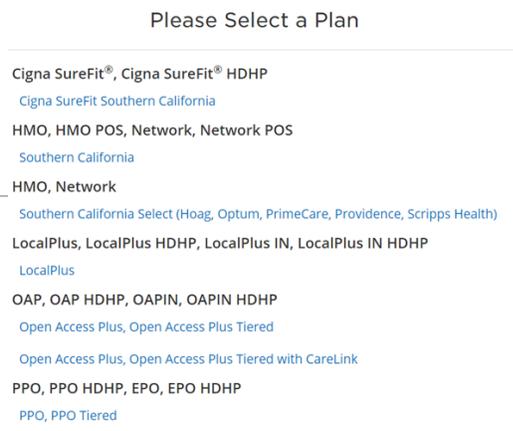
Together, all the way.®



STEP 5 – Choose **Continue as guest**; be sure not to select “Continue without a plan,” if prompted, since different plans might have different in-network providers. Your search results will appear.



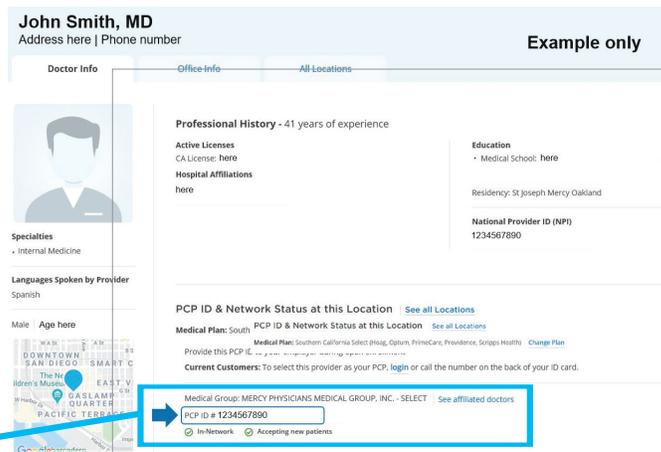
STEP 6 – Select the plan of your choosing based on your employer plan offering. Check with your employer or Cigna Engagement Advisor to confirm the plan(s) you are offered.



STEP 7 – Select a provider from the list displayed. Here, you will also find the Medical Group associated with the provider and can select **See affiliated doctors**.

If you're enrolling for the first time, take note of the **PCP ID #** (including any zeros); you will want to identify this when you enroll. For some plans, a PCP selection is required. If you do not identify a PCP while enrolling, one will be auto-assigned to you.

You can change your PCP by calling Cigna customer service 24/7/365 at **800.244.6224**.



Scroll down to find the PCP ID.



Questions? Call Cigna customer service at **800.244.6224**.



*A PCP can be selected from Internal or Family Medicine, General Practice, Pediatrics or OB-GYN for plans requiring PCP selection. Call for more details. Providers and facilities that participate in the Cigna network are independent practitioners solely responsible for the treatment provided to their patients. They are not agents of Cigna. Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, view your plan materials.

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